Netherlands Institute of Governance

Program
Annual Work Conference

2020

NIG Annual Work Conference

Date: November 12, 2020

Day Program

10:00 – 12:00h   **Vereniging voor Bestuurskunde and NIG pre-conference**
"Innovation in approaches to societal challenges: Connecting science and practice?"

13:00 – 18:00h   **NIG conference with 8 parallel sessions**

Panel 1: CIPA: Furthering critical and interpretive research in public administration

Panel 2: Trust, legitimacy and EU multilevel governance

Panel 3: Algorithmic Governance

Panel 4: Making public accountability work in modern governance

Panel 5: Behavioral public administration

Panel 6: Democratic and administrative governance reforms in Central and Eastern Europe and the EU's eastern neighbourhood: Impacts of the Covid-19 Pandemic

Panel 7: Work-life balance in the public and private sector: Pre- and post-pandemic

Panel 8: Public ethics: The morality of administrative decisions

Panel 1: CIPA: Furthering critical and interpretive research in public administration

13.00 – 14.30	Opening and paper discussions
Chair: Wieke Blijleven	
Oemar van der Woerd	*Governing (through) networks: An explorative research on hospital executives' experiences `in multiple network involvement in the Netherlands*
Yvonne la Grouw & Duco Bannink	*Empathic positioning: an actor-level theory of collaborative governance*
Kim Loyens	*The normalization of labour exploitation: a vignette study on discursive practices in street-level inspection work*
Janna Goijaerts	*Welfare State Biographies: A Research Proposal*

14.30 – 14.45	Break

14.45 – 15.45	Paper discussions
Chair: Lars Dorren	
Joram Feitsma & Mark Whitehead	*Expertise Adrift? On Attempted Depoliticization and Behavioural Scientization in Covid-19 Policy.*
Rosa Groen	*Twist and Shout! Attracting International Organizations: How similar frames of policymakers and policy 'receivers' are related to successfully attracting IOs in The Hague, Geneva, Vienna and Copenhagen.*
Emily Wolff	*Kingdom-mates in the 'sphere of justice': boundary-making in the Dutch welfare state, 1945-1975*

15.45 – 16.00	Break

16.00 – 17.00	Paper discussions
Chair: Natascha van der Zwan	
Robert van Putten	*From neo-liberal to neo-social. Rethinking society, governance and public policy*
Michael Barzelay, Yifei Yan, Will Swann & Alan Love	*Finding Meaning in Modernist Public Administration: Using Kenneth Burke's Dramatistic Pentad in Interpreting Herbert Simon's 'Proverbs of Administration'*
Maarten Hillebrandt	*A visible Union? Reviewing the literature on EU decision-making transparency*

Panel 2: Trust, legitimacy and EU multilevel governance

Panel structure:
- 6 presentations divided into 3 blocks
- Each block: 2 presentations, discussants' comments and open floor discussion
  - 10 min presentation (preferably with visual materials e.g. Power Point)
  - Participants can submit their questions during the presentations through the chat box
  - 5 min comments of the assigned discussant
  - 5 min the author's reply to the discussants' comments
  - 15-20 min of moderated Q&A (using the software option for "a raised hand")
- Timeline
  - Welcoming panel participants
    13:00 – 13:10 short introduction round

  - Block 1
    13:10 – 13:20 presentation 1
    13:20 – 13:30 discussant + reply
    13:30 – 13:40 presentation 2
    13:40 – 13:50 discussant + reply
    13:50 – 14:10 general Q&A for presentations 1-2

    14:10 – 14:30 break

  - Block 2
    14:30 – 14:40 presentation 3
    14:40 – 14:50 discussant + reply
    14:50 – 15:00 presentation 4
    15:00 – 15:10 discussant + reply
    15:10 – 15:30 general Q&A for presentations 3-4

    15:30 – 15:50 break

  - Block 3 (2 presentations)
    15:50 – 16:00 presentation 5
    16:00 – 16:10 discussant + reply
    16:10 – 16:20 presentation 6
    16:20 – 16:30 discussant + reply
    16:30 – 16:50 general Q&A for presentations 5-6

  - Wrapping up
    16:50 – 17:00 wrapping up

No.	Paper title	Presenter	Other authors	Email Address	Affiliated university	Discussants
Block 1: Citizens' trust amidst the COVID-19 pandemic Moderator: Dominika Proszowska						
1.	Taking the Covid-19 vaccine or not? Understanding vaccine hesitancy using institutional trust	Jan Wynen	Jan Wynen, Sophie Op de Beeck, Koen Verhoest, Frédérique Six	jan.wynen@uantwerpen.be	University of Antwerp	Lisanne de Blok
2.	How the effect of trust and other factors on rule compliance changes over time during the COVID-19 crisis	Frédérique Six	Steven De Vadder, Monika Glavina, Koen Verhoest	frederique.six@uantwerpen.be	University of Antwerp	Dominika Proszowska
Block 2: Roots and implications of political trust Moderator: Frédérique Six						
3.	Trust, Influence, Self-Esteem, and the Brexit Vote	Gaspare Genna	-	ggenna@utep.edu	The University of Texas at El Paso	Jan Wynen
4.	Losers' Consent in Changing Welfare States: Output Dissatisfaction, Experienced Voice, and Political Distrust	Lisanne de Blok	Staffan Kumlin	e.a.de.blok@vu.nl	VU University Amsterdam	Gaspare Genna
Block 3: Decentralized multilevel governance in action Moderator: Lisanne de Blok						
5.	Cooperation in the Time of Corona: Can Trust Explain the Resilience of European Border Regions to the COVID-19 Pandemic?	Annika Jaansoo	Le Anh Nguyen Long, and Rick Buursink	a.jaansoo@utwente.nl	University of Twente	Adriaan Schout
6.	From legal to administrative subsidiarity: Diagnosing enforcement of EU border control	Adriaan Schout	-	aschout@clingendael.org	Radboud University Nijmegen	Annika Jaansoo

Panel 3: Algorithmic Governance

Panel structure:
- Every presenter records a short video presentation about their paper, of max. 5 minutes. Each presenter shares their screen displaying the video. If that is not possible, the presenter will send the video to the session chair before the meeting.
- Each session starts with three video presentations.
- Questions can be raised in the chat during and during a couple of minutes after the video presentations. Participants can also post feedback, suggestions for literature, etc.
- The session chair identifies a couple of themes from the questions/comments, gives the floor to those who posted them, and moderates the discussion that can go into individual papers, but should also aim to cover themes across presentations.
- Discussion lasts 35 minutes for three papers, 20 minutes for two papers.
- At the end of each session, the moderator asks all presenters to mention one thing related to their paper that actually all students of public administration should know. This results in a list with 14 key lessons that can be presented at the end of the day.
- We intend to create a Google-jamboard where everybody can put post-it's about what they have learned about algorithmic governance. This jamboard can then be discussed in the closing session.
- The jamboard and the list with lessons will be the 'harvest' of the day!

Timeline:
13.00-13.10 - Opening by the chairs and set-up of the panel

13.10-14.00 - Session 1 - Chair: Van der Voort
Speakers: Ruijer, Branderhorst, Rosema

14.00-14.10 - Break

14.10-15.00 - Session 2 - Chair: Klievink
Speakers: Hoff, Afzal, Dekker

15.00 15.10 - Break

15.10-16.00 - Session 3 – Chair: Giest
Speakers: Galeano Galvan, Lorenz, Vis

16.00-16.10 - Break

16.10-17.00 - Session 4 - Chair: Meijer
Speakers: Van den Berg, Kempeneer, Fest

17.00-17.10 - Break

17.10-17.40 - Session 5 - Chair: tbd.
Speakers: Nieuwenhuizen, Yadin

17.40 Wrap up by the chairs and closing remarks

Panel 4 'Making public accountability work in modern governance'
November 12, 13.00-18.00h (CET), Webex

– 10 mins welcome –

13.10 Session 1 - Understanding accountability mechanisms (Chair: Lars)
1. "Questioning Commission Candidates: The European Parliament's Confirmation Hearings as a Political Accountability Tool"
Author: Anchrit Wille (Leiden University)
Discussant: Jolien van de Sande

2. "Conflictual Accountability: Behavioral Responses to Conflictual Accountability of Agencies"
Author: Thomas Schillemans (Utrecht University)
Discussant: Jorren Scherpenisse

3. "Drivers of Account-holding Intensity: A Survey Study of Decentralised EU Agencies"
Author: Benjamin Tida (Leiden University)
Discussant: Thomas Schillemans

4. "Enriching accountability to politics and administration: functional hypocrisy"
Author: Jorren Scherpenisse & Joost Vos (NSOB)
Discussant: Thijs de Boer

5. "Making Anti-Corruption Policy Interventions Work: A Public Management Case Study of Brazil's Municipality-Facing Audit and Law Enforcement Campaign"
Author: Michael Barzelay (London School of Economics) and Sergio Seabra (Instituto de Educação Superior de Brasília)
Discussant: Sharon Yadin

– 20 mins break –

14.55 Session 2 – Accountable individuals: behavioural perspectives on accountability (Chair: Thijs)

6. "Toward a Public Administration Theory of Felt Accountability"
Author: Sjors Overman (Utrecht University)
Discussant: Michael Barzelay

7. "Weaponising accountability"
Author: Michael Hayle (London School of Economics)

Discussant: Benjamin Tida

8. "Dissecting multiple accountabilities: A problem of multiple forums or of conflicting demands?"
Author: Marija Aleksovska (Utrecht University)
Discussant: Saar Alon-Barkat

9. Can accountability moderate decision-makers' biased processing of AI algorithmic advice?
Author: Madalina Busuioc (Leiden University) & Saar Alon-Barkat (University of Haifa)
Discussant: Marija Aleksovska

10. "The power of public panels: the effects of institutionalized social accountability for individual decision-making and behaviour within public agencies"
Author: Lars Brummel (Utrecht University)
Discussant: Anchrit Wille

– 20 mins break –

16.45 Session 3 – Accountability in the regulatory state (Chair: Benjamin)

11. "The reputational drivers of voluntary accountability: Results from a survey among EU agencies' top-level managers"
Author: Thijs de Boer (Leiden University)
Discussant: Sjors Overman

12. "(How) does regulatory agency reputation affect innovating firm motivation to engage in more cooperative regulatory interactions? A study of the UK fintech sector."
Author: Lauren Fahy (Utrecht University)
Discussant: Madalina Busuioc

13. "Regulatory shaming"
Author: Sharon Yadin (Bar Ilan University, Israel)
Discussant: Lauren Fahy

14. "The public value of multiple accountability for autonomous agencies: a case study on quality regulation of Dutch emergency"
Author: Jolien van de Sande (Erasmus University Rotterdam)
Discussant: Lars Brummel

– 10 mins concluding remarks –

1800h – 1900h After conference drinks (optional)

Panel 5: Behavioral public administration

13:00-13:15	*Introduction*		
	(Co)Author	**Titel**	**Discussant**
13:15-13:35	*Sheheryar Banuri*, Varun Gauri	Engagement, expertise, and responsiveness to behavioural biases in public organisations: Evidence from the World Bank	Pieter Raymaekers
13:35-13:55	*Jasper Eshuis*, Noortje de Boer, Erik Hans Klijn	The emotional frontline: Inspectors' emotional intelligence and its effects on their performance	Sheeling Neo
13:55-14:15	*Glenn Houtgraaf*, Peter Kruyen, Sandra van Thiel	The Course of Public Sector Creative Processes: A longitudinal qualitative diary study	Paula Rodriguez Müller
14:15-14:35	*Break*		
14:35-14:55	*Sheeling Neo,* Lars Tummers, Stephan Grimmelikhuijsen	Who is the ideal public sector worker? Cross-cultural evidence from the United States, Netherlands and South Korea	Amandine Lerusse
14:55-15:15	*Gabriela Szydlowski*, Noortje de Boer, Lars Tummers	Compassion to the Rescue? Experimental Test Whether Compassion Combats Bureaucrat Bashing.	Sheheryar Banuri
15:15-15:35	*Amandine Lerusse*, Steven Van de Walle	How do public officials evaluate conflicting performance data? Results from a survey experiment	Gabriela Szydlowski
15:35-15:55	*Break*		
15:55-16:15	*Emma Ropes,* Noortje de Boer	Compassion towards clients: providing conceptual clarity and a test on its damaging effect on the wellbeing of frontline workers	Glen Houtgraaf
16:15-16:35	*Pieter Raymaekers,* Koen Migchelbrink	The effect of public service motivation, risk propensity, and risk perception on defensive decision-making in public administrations	Christine Prokop
16:35-16:55	*Fabienne-Sophie* Schäfer, Bernhard Hirsch; Christian Nitzl	The effect of public service motivation, risk propensity, and risk perception on defensive decision-making in public administrations	Emma Ropes
16:55-17:15	*Break*		
17:15-17:35	*Christine Prokop,* Markus Tepe	Do citizens prefer algorithmic judgements to the judgements of civil servants? An experimental study on public student loan proposals	Jasper Eshuis
17:35-17:55	*Paula Rodrigues Müller,* Amandine Lerusse; Trui Steen; Steven Van de Walle	From passive to active coproducers: The role of motivation and ability in the coproduction of smart public services	Fabienne-Sophie Schäfer

Panel 6: **Democratic and administrative governance reforms in Central and Eastern Europe and the EU's eastern neighbourhood: Impacts of the Covid-19 Pandemic**

13:30-14:00 Christian Kaunert

"Resilient states versus resilient societies? Whose security does the EU protect through the Eastern Partnership?"

14:00-14:30 Alena Vieira & Giselle Bosse

"Resilient people vs resilient autocracy? The many faces of 'resilience' in EU relations with Belarus"

14:30-15:00 Giselle Bosse

"Democratic reform and backsliding in the post- Soviet area: What role for the EU?"

15:00-15:30 Veronica Junjan & René Torenvlied

"Administrative capacity and political decision making. Dimensions of governmental response in the COVID-19 in CEE countries"

15:30-16:00 Ringo Ossewarde

"The West European Politics of AI: Implications for Central and Eastern Europe"

Discussants: As this is a small panel, all participants read and discuss each others' papers. Participants are kindly asked to distribute their papers by early next week (9/10 November) at the very latest.

Panel 7: Work-life balance in the public and private sector: Pre- and post-pandemic

Presentations can be in Dutch or English. Each presenter has about 15 minutes to present her/his work with 10 minutes for discussion and some time for a general discussion/wrap-up. Deadline for the full papers is November 9th. We would like to ask you to be a discussant for another paper in the session.

13.00-14.30

Presenter	Authors	Paper Title	Discussant
Laura den Dulk	Samantha Metselaar, Laura den Dulk en Brenda Vermeeren	Changes in public sector workers work-life balance experiences during the pandemic: explaining the differences	Inge Bleijenbergh
Inge Bleijenbergh	Inge Bleijenbergh & Joke Leenders	The use of work-life facilities in academia: a critical analysis of the potential to transform organizational norms	Mara Yerkes/Janna Besamusca
Mara Yerkes & Janna Besaamusca	Mara A. Yerkes, Stéfanie André, Debby Beckers, Janna Besamusca, Peter Kruyen, Chantal Remery, Roos van der Zwan & Sabine Geurts	Dutch COVID-19 lockdown impact on gendered work and family dynamics	Laura den Dulk

15.00-16.00

Presenter	Authors	Paper Title	Discussant
Stéfanie André	Stéfanie André, Peter Kruyen & Roos van der Zwan	The influence of the COVID-19 pandemic on experienced work pressure for parents	Pascale Peters
Pascale Peters	Pascale Peters, Martine Coun, Melanie de Ruiter & Jan Morsch	Woes and Worries about Work and Wellbeing in Times of Corona: The Gendered Patterns of Work-Life Balance in Relation to Workload, Rumination, and Social Isolation.	Stéfanie André

Panel 8: Public ethics: The morality of administrative decisions

13.00 - 13.10 – Opening / Welcome

Session 1. Chair Andrei Poama

13.10 - 13.40
Paanakker, De Graaf, Huberts (Radboud / VU), *Public values in public service delivery at the frontline*

13.40 - 14.10
Dgebuadze, Lall (University of Oregon), *Institutions and Oppressive Liminality*

14.10 – 14.20 – Break

Session 2. Chair Toon Kerkhoff

14.20 - 14.50
Vydra, Poama, Giest, Ingrams, Klievink (Leiden), *Use of big data in the legal process*

14.50 – 15.20
Shakeel, Kruyen, Van Thiel (Radboud), *Ethical leadership: Validation of a broader conceptualization and measurement scale*

15.20 - 15.30 – Break

Session 3. Chair Hester Paanakker

15.30 – 16.00
Kempenaar, Kerkhoff (Leiden), *Perceptions of Public Integrity in the Wake of Scandal*

16.00 - 16.30
Aloyo, Leiden, *Student Evaluations of Teachers as performance indicators?*

16.30 - 17.00 – Closing